Hobson West

Community Association of Naperville, Inc.

March 24, 2021

This letter is to inform you of the annual assessment and annual meeting.

The 2021 Annual Assessment will be \$585.00 due on April 30, 2021. Late payments will be assessed a \$25 late fee. Make payment and send to:

Hobson West Community Association P.O. Box 2316 Naperville, IL 60567

*Credit card payment available again this year. Please see invoice for details.

The Annual Meeting cannot take place in person again this year due to COVID-19 restrictions however we are investigating a virtual event in May where we will provide updates over the past year as well as updates for the summer season. Stay tuned for updates on the timing of this meeting.

The 2020 Hobson West Board of Directors

BOARD OF DIRECTORS

President and Pool Operations:

Sherri Pipala

president@hobsonwest.org

pooloperations@hobsonwest.org

VP and Tennis/Operations:

Diane Bates

tennis@hobsonwest.org

Secretary:

Todd Miller

secretary@hobsonwest.org

Grounds:

Rose Grimm

grounds@hobsonwest.org

Treasurer:

Open

treasurer@hobsonwest.org

P.O. Box 2316

Naperville, IL 60567

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Hobson West Community Association

P.O. Box 2316, Naperville, IL 60567

The Hobson West Board of Directors ("Board") has assembled and approved the budget for 2021. The Board must establish and charge an annual assessment that sufficiently covers the budgeted expenses necessary to maintain the superior quality of our subdivision.

Please consider this notice to be your official notice that the Hobson West Board of Directors has established the 2021 annual assessment on each for the members in the amount of:

\$585.00

The assessment payment must be postmarked no later than:

April 30, 2021

After April 30, 2021, please make your check out to \$585.00 + \$25.00.

The Board is required, by our Articles of Incorporation and By-Laws and as a matter of fairness to all our members, to take significant action to collect assessments not postmarked by the April 30, 2021 deadline.

This action includes immediately imposing a \$25.00 late fee, increasing to \$50.00 after three months.

Please make your checks payable to Hobson West Community Association and mail to P.O. Box 2316, Naperville, IL 60567

Please mail checks no later than April 30, 2021.

Now available to pay by credit card/bank transfer.

If you would like to pay with credit card/bank transfer, please email <u>accounting@hobsonwest.org</u> with your email address and we will send you a customized invoice with a link for payment instructions to pay online. Do not email credit card/bank info.

A fellow co-worker of mine sent my team the following which I felt was relevant to all of us in Hobson West:

"2020. It is a sentence unto itself. But 2020 felt like even more. It was a year of dichotomies. A year of strong contrasts for the world. The year of loss, of fear, of challenges, of struggle, of loneliness, of strained relationships... It was a year of balance – of figuring out how to manage work and life... participate in meetings while managing virtual school, getting work done while fixing family meals, meeting deadlines while managing emotional ups and downs happening in our personal lives. And yet, it was also a year of great accomplishment. Personal growth, newfound creativity, and new beginnings. So now we are in 2021 and the world is starting to open again. It is a new beginning. Things are looking different and it is feeling sunny again... or at least sunnier."

Our summer last year was tough in many ways for Hobson West. We had to delay the opening of the pool, not allow nonresidents which effected our revenue and had to limit our capacity. We worked daily to ensure that we got all into the pool that wanted to go each week and our staff led by Keith Herrmann was top notch keeping us safe every day.

We did however have some folks voice their frustration on social media, some showed up at the pool and were less then grateful that we had the pool open at all and our employees, many of which are under 18 had to deal with situations that were beyond what we should ever ask an employee of ours to handle including verbally abusive members. Note that every decision that was made last year was done based on the Illinois Department of Public Health, IL State Requirements as well as specific requirements for our pool. We would ask that this summer if you have issues or concerns to please bring them to the Board and ask that you not take your frustration out on our employees.

Even with the limitations last summer the Board was able to improve our landscaping, install new fencing around the pool, resurface the tennis courts and many were able to take advantage of Pickleball. This year we are working to reconfigure the volleyball court and will be completing the fence project. We are also looking at upgrading the internet at the pool and will be focused on completing the plants around the tennis courts. Moving forward I will be writing a monthly newsletter that our Board will use to provide you updates on all the happenings in Hobson West. This will include more improvements, social events, and informational updates. This will be posted on our web site and we will include a link to in on the Facebook page. If you have something that is important to Hobson West, please reach out and we will review and help to get the word out.

We are planning the summer season now and we are planning "business as usual" until we get more guidance from the State. At this time, they continue to open more options weekly as well as capacity limits however no decisions have been made yet on anything related to pools. But again, we are not stopping our planning. Lifeguards are being interviewed and hired, our Swim and Polo teams are moving forward with their registrations and we are starting our waitlist again for non-residents. One aspect we will be rolling out this year will be a management online tool for our members that will allow us to see a directory, pay for guest fees, communicate, and register members. This will help us improve our check in, ensure that only members come to the pool, help us to be more secure and improve our communications with all in Hobson West. Be looking for links to register just before the summer season starts.

An area of concern for me heading into my second year on the Board as we are not getting folks to run and volunteer for positions and you will notice that we are down 3 members. Last year the Membership Chair resigned during the first-year term, we only had 2 folks run this year and the Treasurer that got elected this year also just resigned. Due to this, it causes us to have to combine roles for the Board which is not ideal and has caused delays for example the delay in this Assessment mailing. As we cannot run without a Treasurer, we are investigating proposals now to hire a CPA to perform the Treasurer tasks.

When we moved here back in 2006 our boys were young, we had great expectations for this move, and we have realized many of our hopes and dreams. We have made amazing friends; our boys grew physical and mentally strong and had a great social outlet with the Swim Team. Both boys also went on to swim at NCHS, were Lifeguards and Coaches and Hobson West made this possible. We continue to see more families moving in and some of our amazing neighbors are selling and moving to the next phase of their lives. We hope everyone that is coming in new to Hobson West feels as welcome as we did back in 2006.

Things are getting better, but we will need to continue to work together, handle last minutes changes to our rules, capacity and requirements and will communicate with you as quickly as possible. I ask that we choose kindness, partnership, and inclusion. Let us be relentless to ensure that Hobson West continues to be the amazing neighborhood that it is.

Sherri Pipala President Hobson West Board <u>president@hobsonwest.org</u>